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QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME Access Communications LLC dba Intelacloud
QUARTER/YEAR 3Q14 / 2014

MONTH:	July 2014	August 2014	September 2014
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
New Service Applications Held over 30 Days	<u></u>	<u></u>	<u></u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs and Re-Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Number of Lifeline Customers	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations:

Preparer's Name: Mark Lammert, CPA
Phone and Email: 407-260-1011; mark@csilongwood.com

Mail completed form to: Office of Regulatory Staff
Telecommunications Department
1401 Main Street, Suite 900
Columbia, SC 29201

(803) 737-0800



P: 577-360-7466
W: www.intelcloud.com
E: contact@intelcloud.com
8409 Baymeadows Road Suite 200
Jacksonville, Florida 32256

October 10, 2014

RE: Access Communications LLC dba Intelcloud
FEIN
Update Company Address and Tax Agent Information as of October 31, 2014

Dear Agency,

The purpose of this letter is to notify you that as of October 31, 2014 the Company is using Compliance Solutions, Inc as its tax & regulatory preparation firm. This letter also serves as authorization to work directly with Compliance Solutions, Inc. Please update your records for our account as the address changed to a new suite number. Thank you.

The contact information for the Company is as follows:

Compliance & Tax Reporting Contact

Mark Lammert CPA c/o Compliance Solutions, Inc.
740 Florida Central Parkway, Suite 2028
Longwood, FL 32750
407-260-1011 phone, 407-260-1033 fax, mark@csilongwood.com

Mailing Address for PUC Reports, Invoices, etc

Access Communications LLC dba Intelcloud
c/o Compliance Solutions, Inc.
740 Florida Central Parkway, Suite 2028
Longwood, FL 32750

Business Address

Access Communications LLC dba Intelcloud
8409 Baymeadows Road, Suite 200
Jacksonville, FL 32256

Please do not hesitate to contact Mark Lammert CPA if you have any questions or concerns.

Sincerely,

Richard Slinin, CEO

cc: Mark Lammert, Compliance Solutions, Inc.